



# MJM

DATA CAPTURE

## BRIDGE WMS

The Complete Warehouse Solution

### Despatch Manager

The Bridge WMS Despatch Manager centralises and tracks every order from receiving confirmation to delivery. Observe the progression of your orders in real time, check outstanding orders or view completed orders. This could be the missing piece to optimising warehouse efficiency, removing critical bottlenecks, and improving throughput. It will also make your delivery management processes more accurate and cost effective helping you keep up with customer demands and reduce your operational overheads.

#### Order Management



Orders can be managed so that the correct order can be picked and shipped accurately at the right time by the right person, therefore providing improved efficiency, smoother operations, and the ability to be able to handle higher volumes.

#### Key Features:

- Pick orders by priority, due date or order sequence.
- Pick lines by pick route, expiry, weight, product code or order sequence.
- View orders by; all orders, available to pick, in pick, awaiting despatch and despatched.
- Manage back orders.
- Manage held/ parked orders.

#### Picking Process



We offer multiple ways of picking to suit all your needs, such as combined pick, pack and despatch, separate pick and pack, cluster picking and pick by aisle. Option to allocate sales orders to a picker or use our system driven order assigning. Ability to pick complete only orders or part ship. You are in complete control of what orders are sent and when.

#### Key Features:

- Consolidated picking.
- Separate pick and pack.
- Pick by zone.
- Clustered picking.
- Forward picking and parking orders.
- Combined pick/pack.
- Pick forward orders.

#### Packing/Despatching



Once orders have been picked and are awaiting despatch, they can be viewed from a separate screen within Bridge WMS which allows you to view and edit an order before it leaves the warehouse. In some circumstances orders might have to be held back for a longer period than expected. This gives the opportunity to change an order or simply oversee how many orders are due to leave the warehouse in any given day.

#### Key Features:

- Use pack only.
- Print despatch labels.
- Record package details text/photo.
- Print/email packing and delivery notes.
- \*Link to POD and courier modules.
- View packages/deliveries.
- Email on delivery.
- Despatch multiple orders at once.

\*Requires Additional Module

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#### Available for Pick



An area where you can see orders that are able to be fulfilled and only within the lookahead days set, you have full visibility of what orders you are able to satisfy in one place without needing to filter out of stock/held orders or orders where customer is on credit stop. WMS does this for you, saving time.

#### Key Features:

- Only see orders that can be picked.
- Configurable lookahead days.
- Assign orders or let WMS auto assign.
- Easily identify overdue orders.

#### In Pick



Provides visual of when orders are being picked, Despatch Manager will show in real time which items of stock have been taken off the shelf. It is also possible to trace the picked items to a specific member of staff. This will help with traceability and will also help you to identify your most efficient members of staff.

#### Key Features:

- Real time view of the status of orders.
- Visibility of what user is picking what order and when.
- Forward order picking.

#### Awaiting Despatch



Once orders have been picked and are awaiting despatch, they can be viewed from a separate screen within Despatch Manager which allows you to review or edit an order before it leaves the warehouse. This gives the opportunity to change an order or simply view how many orders are due to leave the warehouse in any given day. This can be used to identify productivity levels in a day, week, month, or year.

#### Key Features:

- Despatch multiple orders at once.
- Check physical stock against pick sheet prior to despatch.
- \*Assign couriers.
- Edit pack details after pick has occurred should the client change the order.

\*Requires Additional Module

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### On Hold



In some circumstances orders might have to be held back in the warehouse for a longer period than expected. Despatch Manager lists these held orders in a table of their own. This prevents the risk of the order being sent, having been mistaken for an order awaiting despatch.

### Key Features

- Separates on hold orders for simpler viewing.
- Identify the progress of held accounts more easily.
- Parking orders.
- Parked orders can be picked back up easily.
- Orders can be held automatically on specific priorities.

### Back Orders



A dedicated screen where all back orders can be viewed in one centralised location. This screen will provide a comprehensive overview of all pending orders, allowing for efficient tracking and management. Users will be able to filter, sort, and search through back orders to ensure timely fulfilment and customer satisfaction.

### Key Features

- Automatic prioritisation of back orders based on due date when stock becomes available.

### Kitting



Automatically identifies a product by the individual parts and creates a detailed sales order, listing them as separate items to be picked. When a product is scanned any existing kit lists relating to that product will be produced separating the key components that need to be picked.

### Key Features:

- Increased picking efficiency.
- Simplified viewing and editing of kitted orders.
- Improves accuracy of stock records.
- Picking kit components.

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